



Junior Broker

Summerville, SC

Reliance Global Logistics is a third-party logistics and transportation management company that focuses on complete client satisfaction. Our hiring team is excited to announce an opening for a Junior Broker. A Junior Broker will be part of our Operations Department and tasked with ensuring the Reliance Promise is upheld throughout daily operational activities. The ideal candidate will be highly collaborative and be able to thrive in fast-paced environment.

Our Mission: To be the vital link in our clients' supply chain in a way that glorifies God; serves our clients, partners and team members; and gives back to our community.

Key Responsibilities

- Understand and analyze North American transportation market
- Negotiate pricing with vendors
- Match client demand with market supply
- Build positive relationships and rapport through daily and direct carrier contact
- Assist Senior Broker in daily job functions
- Communicate with dispatch, drivers, and other parties to ensure freight moves in a timely manner
- Effective application and usage of various software and technology
- Manage shipment lifecycle through our transportation management system (TMS)

Qualifications and Requirements:

- Strong verbal and written communication skills
- Works well with a diverse group of people
- Excels at managing multiple projects simultaneously
- College degree preferred, but not required
- Previous work experience, including internships, in logistics or transportation a plus

Technical Requirements:

- Willingness to master our transportation management system (TMS) and other business systems
- Previous experience in Microsoft Office applications

Key Performance Indicators (KPI)

- Maintain service excellence – with the ability to analyze and adapt to market trends, using solid negotiation principles
- Problem resolution/process improvement
- Proactively monitor shipment lifecycle events
- Obtain all required documentation from multiple sources

Key Benefits

- Competitive salary
- Employer paid Healthcare
- Industry training
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